

Additional resources

Where to find out more about radicalisation, violent extremism, behavioural indicators and early warning signs:



CyberParent is an online prevention and awareness tool to teach parents about:

- the internet and social media
- cyberbullying
- online gaming
- grooming and recruitment
- extremist propaganda
- practical tips to promote safe internet use, and where to go for support.

The app is available in 17 languages and can be accessed by searching '**CyberParent**' on the app store or via amf.net.au/entry/cyberparent



Building resilience in the Community is an online awareness and prevention training module for service providers and community organisations covering:

- how to promote social cohesion
- myths and misconceptions about radicalisation
- the *Behavioural Indicators Model*
- interactive case studies, and
- early prevention and community support.

The training is also available in 17 languages and can be accessed via amf.net.au/elearning

Engagement and Diversion Program

Working with families and communities to help individuals disengage from behaviour that may lead to violent extremism.

Training for support service staff

The program may also be able to deliver tailored training on identifying behavioural indicators of radicalisation to frontline and specialist staff.

Contact the QPS Engagement and Diversion Program for further information by emailing edp@police.qld.gov.au

If there is an emergency, life-threatening situation, or if a crime is currently underway, call **Triple Zero (000)** immediately.

If not, think **Policelink 131 444** or report online via the **Policelink app**.



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What is the Engagement and Diversion Program?

The Queensland Police Service Engagement and Diversion Program is a Queensland Government initiative that supports people to disengage from behaviour that may lead to violent extremism by offering them and their family tailored support.

The program looks to support individuals to disengage from behaviours that are concerning, assisting Queenslanders of all ages, cultures, communities, and religions across the state.

The program is voluntary and confidential.

STEP TOGETHER

Step Together is a free, collaborative support service that provides assistance to the whole community, in overcoming the challenges of violent extremism, by offering digital and phone support to anyone across Australia. For further information visit stepttogether.gov.au



Support offered by the program

The program works with families and vulnerable people and connects them to appropriate support services in their community. These support services include government and non-government service providers that can assist people with:

- employment
- education and training
- health and wellbeing
- mental health
- family and welfare, and
- social and community relevant issues.

Community Engagement Officers are responsible for:




- case-management and monitoring
- support service coordination
- case conferencing with other support services
- developing support plans, and
- ongoing risk assessment and management.

Community Engagement Officers may provide the following support to clients:

- assisting in engaging with primary health care via general practitioners (GPs)
- coordinating referrals to specialised services
- advocating for client's needs
- assisting with social engagement activities
- facilitating engagement with peer support services
- advocating for social inclusion in community activities
- building systemic support and engagement with carers and family
- assisting with enrolment in further education and training, and
- assisting with housing applications.

Eligibility criteria

The program accepts referrals from government departments, police, and communities for any person who:

-  resides within Queensland
-  has shown behavioural signs that they may be at risk of being radicalised to commit an act of violent extremism or support acts of violent extremism by others, and
-  is assessed by the program as needing ongoing support to disengage from violent extremist ideology.

How to make a referral

To discuss how the program can help someone disengage from violent extremism, contact us via email on edp@police.qld.gov.au or make a referral via the QR code.



What to expect once a person is referred to the program

If the person meets all eligibility requirements, we will contact them to arrange an initial intake interview.

If the client voluntarily consents to receiving support from the program, we will work with the person to assess their needs and goals before formulating an appropriate support plan.

Once the person no longer needs our support, they will be voluntarily discharged from the program.

How the program can support case managers

The program can support current case managers who may already be engaging with clients, by providing training and advice. To discuss this, email edp@police.qld.gov.au

Despite best efforts, sometimes communities need help for early intervention support when it comes to assisting someone to disengage from behaviour that may lead to violent extremism.